

**CONNECTIONS2008**  
**April 14 - 17, 2008 - Orlando, FL**  
**General Conference Sessions**

**Monday April 14**

8:00 a.m. - shotgun start **Netsmart Customer Golf Outing - Grand Cypress Golf Club (Buses leaving at 7:00 a.m. at the Convention Center Porte-Cochere)**

5:00 p.m. - 7:00 p.m. **Poolside Welcome Reception**

**Tuesday, April 15**

7:30 a.m. - 8:30 a.m. **Breakfast - Grand Sierra Ballroom E-I**

8:30 a.m. - 9:15 a.m. **General Session: Welcome Address - Jim Conway, Netsmart Chairman and CEO - Caribbean I-III**

9:15 a.m. - 10:15 a.m. **General Session: Keynote Speaker - Henry Winkler, Actor, Producer, Humanitarian - Caribbean I-III**

10:15 a.m. - 10:45 a.m. **Break - Grand Sierra Ballroom Foyer**

10:45 a.m. - 11:30 a.m. **Exhibit Hall Grand Opening - Grand Sierra Ballroom A-D**

11:30 a.m. - 12:30 p.m. **Lunch - Grand Sierra Ballroom E-I**

	Bonaire 1 Cross Product	Bonaire 2 Cross Product	Bonaire 3 Vital Records	Bonaire 4 Avatar	Bonaire 5 Avatar	Bonaire 6 Avatar	Bonaire 7 Avatar	Bonaire 8 Avatar	Curacao 1 Public Health	Curacao 2 Public Health	Curacao 3 Methadone	Curacao 4 CMHC/MIS	Curacao 5 CMHC/MIS	Curacao 6 CMHC/MIS	Curacao 7 CMHC/MIS	Curacao 8 CMHC/MIS	Antigua 1 Exhibitor Demos
12:30 p.m. - 2:00 p.m.	Electronic Prescribing Overview - CP1	Netsmart University Overview - CP2	Netsmart VRS Web Integration Preview - VR1	Paper 837 Billing - AV1	Avatar CWS Overview - AV2	Testing Strategies - AV3	Modeling Part 1 - AV4	Crystal Reports Part 1 - AV5	Insight Workflow Improvement - PH1	Visualization of Disease Contacts - PH2	Inventory Processes - Avatar AM - ME1	Basic Accounts Receivable - CM1	Installation and Configuration of Data Warehouse - CM2	eCET Treatment Plans - CM3	Client AR Correction Program - CM4	AGS Action! - CM5	

	Bonaire 1 Cross Product	Bonaire 2 Cross Product	Bonaire 3 Vital Records	Bonaire 4 Avatar	Bonaire 5 Avatar	Bonaire 6 Avatar	Bonaire 7 Avatar	Bonaire 8 Avatar	Curacao 1 Public Health	Curacao 2 Public Health	Curacao 3 Methadone	Curacao 4 CMHC/MIS	Curacao 5 CMHC/MIS	Curacao 6 CMHC/MIS	Curacao 7 CMHC/MIS	Curacao 8 CMHC/MIS	Antigua 1 Exhibitor Demos
2:00 p.m. - 3:30 p.m.	Winning Buy-in for the EHR - CP3	Using Netsmart University Professional Development Planning Online - CP4	VRS Recent Enhancements VR2	Remittance Processing AV6	Avatar PM and Billing Product Management AV7	Cache' Database - AV8	Modeling Part 2 - AV9	Crystal Reports Part 2 - AV10	Report Wizard - PH3	Insight Dashboard Design - PH4	Inventory Processes - Avatar AMS - ME2	Managing Accounts Receivable - Cash Application - CM6	Reporting with Data Warehouse - CM7	mtSchedule Overview - CM8	MIS Designer - CM9	Practical Edits Using NTAFTER-SCRIPT - CM10	

3:30 p.m. - 4:00 p.m. **Break**

	Bonaire 1 Cross Product	Bonaire 2 Cross Product	Bonaire 3 Vital Records	Bonaire 4 Avatar	Bonaire 5 Avatar	Bonaire 6 Avatar	Bonaire 7 Avatar	Bonaire 8 Avatar	Curacao 1 Public Health	Curacao 2 Public Health	Curacao 3 Methadone	Curacao 4 CMHC/MIS	Curacao 5 CMHC/MIS	Curacao 6 CMHC/MIS	Curacao 7 CMHC/MIS	Curacao 8 CMHC/MIS	Antigua 1 Exhibitor Demos
4:00 p.m. - 5:30 p.m.	Using Geneva Financials - CP5	Consumer Portal Overview and Demo - CP6	VRS Requirements Gathering and Testing Approaches - VR3	270/271 & 834 & Advanced Billing Rules - AV11	Avatar CWS Treatment Planner - AV12	Web Services - XML Import - AV13	New Features in RADplus 2006 - AV14	New Public Health Functionality in Avatar - AV15	Insight GEO/GIS Mapping - PH5	Organizing Forms and Collecting Data Using EMR Notes - PH6	Reporting Structures - ME3	Managing Accounts Receivable Problem Solving - CM11	AIX System Administration Overview - CM12	Financial Report Generator - CM13	Advanced Report uScript - CM14	EDI Case Studies - CM15	

5:30 p.m. - 6:30 p.m. **Exhibit Hall Reception - Grand Sierra Ballroom A-D**

**Wednesday, April 16**

6:30 a.m. - 7:30 a.m. **Annual National MIS User Group Walk/Run**

7:30 a.m. - 8:30 a.m. **Breakfast - Grand Sierra Ballroom E-I**

	Bonaire 1 Cross Product	Bonaire 2 Cross Product	Bonaire 3 Vital Records	Bonaire 4 Avatar	Bonaire 5 Avatar	Bonaire 6 Avatar	Bonaire 7 Avatar	Bonaire 8 Avatar	Curacao 1 Public Health	Curacao 2 Public Health	Curacao 3 Methadone	Curacao 4 CMHC/MIS	Curacao 5 CMHC/MIS	Curacao 6 CMHC/MIS	Curacao 7 CMHC/MIS	Curacao 8 CMHC/MIS	Antigua 1 Exhibitor Demos
8:30 a.m. - 10:00 a.m.	Change Management - CP7	Blogging Your Way through Implementation CP8	Migration Paths to New Technology - VR4	Avatar PM - AV16	Using Avatar CWS Workflow - AV17	Go with the Flow: Workflow Redesign / Process Change - AV18	Modeling Part 1 - AV19	Crystal Reports Part 1 - AV20	PCMS Workshop Part 1 - PH7	Data Collection and Consolidation - PH8	Maintaining Your System - ME4	Managing Accounts Receivable - Out of Balance Clients - CM16	eCET Functions for New Users - CM17	SQL Tidbits - CM18	mtSchedule Overview - CM19	837 Tuning through uScript/835 to Excel - CM20	

10:00 a.m. - 10:30 a.m. **Break - Exhibit Hall**

	Bonaire 1 Cross Product	Bonaire 2 Cross Product	Bonaire 3 Vital Records	Bonaire 4 Avatar	Bonaire 5 Avatar	Bonaire 6 Avatar	Bonaire 7 Avatar	Bonaire 8 Avatar	Curacao 1 Public Health	Curacao 2 Public Health	Curacao 3 Methadone	Curacao 4 CMHC/MIS	Curacao 5 CMHC/MIS	Curacao 6 CMHC/MIS	Curacao 7 CMHC/MIS	Curacao 8 CMHC/MIS	Antigua 1 Exhibitor Demos
10:30 a.m. - 11:30 a.m.	Netsmart University Overview - CP9	Using InfoScriber - Current Users - CP10	VRS Configuration Tools Enhancements - VR5	Avatar Customer Support Overview - AV21	Avatar ERS - AV22	Backups and Disaster Recovery - AV23	Mobile Care Manager for Avatar - AV24	How to Streamline Physician Order Entry - AV25	PCMS Workshop Part 2 - PH9	Insight New Business Needs PH10	To be Determined - ME5	835/EOB Processing - CM21	Netsmart Mobile Care for CMHC/MIS - CM22	Timesavers in the CMHC/MIS - CM23	BUI Optimization CM24	EHR with Document Management and IRMS - CM25	

11:30 a.m. - 12:30 p.m. **Lunch - Grand Sierra Ballroom E-I**

12:30 p.m. - 1:30 p.m.	General Session: Keynote Speaker - Zoë Baird, President, The Markle Foundation - Caribbean I-III																
1:30 p.m. - 3:00 p.m.	<b>Bonaire 1</b> Cross Product Implementing Effective IT Network Strategy - CP11	<b>Bonaire 2</b> Cross Product The Omaha System: Standardizing Practice, Documentation, and Information Management - CP12	<b>Bonaire 3</b> Vital Records Vital Records Fastpak - VR6	<b>Bonaire 4</b> Avatar MSO Overview - AV26	<b>Bonaire 5</b> Avatar Avatar eMAR - AV27	<b>Bonaire 6</b> Avatar Connecting InfoScriber to Avatar - AV28	<b>Bonaire 7</b> Avatar Modeling Part 2 - AV29	<b>Bonaire 8</b> Avatar Crystal Reports Part 2 - AV30	<b>Curacao 1</b> Public Health Insight Report Builder - PH11	<b>Curacao 2</b> Public Health Immunizations, Inventory and State Registry - PH12	<b>Curacao 3</b> Methadone Efficiency Tools for Counseling - Avatar AM - ME6	<b>Curacao 4</b> CMHC/MIS Managing Accounts Receivable - Eligibility, SALs and Billing - CM26	<b>Curacao 5</b> CMHC/MIS eCET Case Studies - Clinical Content Sharing - CM27	<b>Curacao 6</b> CMHC/MIS Connected Care and the CMHC/MIS - CM28	<b>Curacao 7</b> CMHC/MIS Client AR Correction Program - CM29	<b>Curacao 8</b> CMHC/MIS MCO/LME Update for CMHC/MIS - CM30	<b>Antigua 1</b> Exhibitor Demos

3:00 p.m. - 4:00 p.m. Break - Exhibit Hall

4:00 p.m. - 5:30 p.m.	<b>Bonaire 1</b> Cross Product Interfacing Netsmart Univ. to HR/Payroll Systems - CP13	<b>Bonaire 2</b> Cross Product Standardizing Multiple Sites - CP14	<b>Bonaire 3</b> Vital Records VRS Roundtable Part 1 - V7	<b>Bonaire 4</b> Avatar PPS - Prospective Payment System - AV31	<b>Bonaire 5</b> Avatar Designing Outcome Reports in CWS - AV32	<b>Bonaire 6</b> Avatar Avatar Document Imaging and Archiving - AV33	<b>Bonaire 7</b> Avatar New Features in RADplus 2006 - AV34	<b>Bonaire 8</b> Avatar Data Conversion from a Legacy System to Avatar - AV35	<b>Curacao 1</b> Public Health Insight Billing Processes - PH13	<b>Curacao 2</b> Public Health Insight Workshop - PH14	<b>Curacao 3</b> Methadone Efficiency Tools for Counseling Avatar AMS - ME7	<b>Curacao 4</b> CMHC/MIS Eligibility Setup and Private Pay Billing - CM31	<b>Curacao 5</b> CMHC/MIS 270/271 - CM32	<b>Curacao 6</b> CMHC/MIS uScript Applications I - CM33	<b>Curacao 7</b> CMHC/MIS mtSchedule User Perspective - CM34	<b>Curacao 8</b> CMHC/MIS Accounts Receivable Reporting Tools - CM35	<b>Antigua 1</b> Exhibitor Demos
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7:00 p.m. - 9:00 p.m. Gala - CityWalk at Universal Studios

**Thursday, April 17**

7:30 a.m. - 8:30 a.m. Breakfast - National User Group Meetings  
 National MIS User Group - Grand Sierra Ballroom E-F  
 Avatar National Users Association - Caribbean I-III  
 Insight National Users Association - Antigua 3  
 Vital Records User Group - Antigua 4

8:30 a.m. - 10:00 a.m.	<b>Bonaire 1</b> Cross Product Using Netsmart University and Authorware Tools - CP15	<b>Bonaire 2</b> Cross Product Consumer Portal Overview and Demo - CP16	<b>Bonaire 3</b> Vital Records VRS Roundtable Part 2 - VR8	<b>Bonaire 4</b> Avatar Quick Billing - AV36	<b>Bonaire 5</b> Avatar Conducting Clinical Audits in CWS - AV37	<b>Bonaire 6</b> Avatar Avatar Clinical Product Management - AV38	<b>Bonaire 7</b> Avatar Quantum and Avatar Integration - AV39	<b>Bonaire 8</b> Avatar Identity Mgr. /Integration with MS Active Directory - AV40	<b>Curacao 1</b> Public Health Practical Applications of Insight Management - PH15	<b>Curacao 2</b> Public Health The Omaha System & Provider Charting - PH16	<b>Curacao 3</b> Methadone Workshop for Enhancement of the Methadone Products - ME8	<b>Curacao 4</b> CMHC/MIS CMHC/MIS Fee Adjustment Programs - CM36	<b>Curacao 5</b> CMHC/MIS ISN Pay Rec - CM37	<b>Curacao 6</b> CMHC/MIS uScript Applications II - CM38	<b>Curacao 7</b> CMHC/MIS Payroll Time and Attendance Upload - CM39	<b>Curacao 8</b> CMHC/MIS Service Authorization Process - CM40	<b>Antigua 1</b> Exhibitor Demos
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10:00 a.m. - 10:30 a.m. Break - Exhibit Hall - Vendor Giveaways

10:30 a.m. - 11:30 a.m. Netsmart Update - Netsmart Staff - CP17 - Caribbean I-III

11:30 a.m. - 12:30 p.m. Lunch - Grand Sierra Ballroom E-I

12:30 p.m. - 1:30 p.m. National MIS Regional User Group Meetings  
 Region 1 - Curacao 4  
 Region 6 - Curacao 5  
 Region 3 - Curacao 6  
 Region 4 - Curacao 7  
 Region 8 - Curacao 8  
 Regions 2, 5 - Caribbean I  
 Regions 7, 9 - Caribbean II  
 Regions 10, 11 - Caribbean III  
 Avatar Regional User Group Meetings  
 State User Association - Bonaire 4  
 Michigan User Group - Bonaire 5  
 Ohio User Group - Bonaire 6  
 North Carolina User Group - Bonaire 7  
 California User Group - Bonaire 8  
 Private Hospital User Group - Bonaire 1  
 PCMS User Group - Curacao 2

1:30 p.m. - 3:00 p.m. Methadone User Group Functional Workgroup - Curacao 3  
 Avatar User Group Functional Workgroups  
 Order Entry Functional Workgroup - Bonaire 3  
 Billing Functional Workgroup - Bonaire 4  
 CWS Functional Workgroup - Bonaire 5  
 MSO Functional Workgroup - Bonaire 6  
 Long Term Care Functional Workgroup - Bonaire 7  
 Avatar PM Functional Workgroup - Bonaire 8  
 National MIS User Group Committees  
 NUG Communications Steering/ Customer Support Committee - Curacao 4  
 NUG Clinical Committee - Curacao 5  
 NUG Finance & AR Committee - Curacao 6  
 NUG MCO Committee - Curacao 7  
 NUG mTSchedule Committee - Curacao 8  
 NUG Data Warehouse Committee - Bonaire 2  
 NUG Technology Integration/AAI Committee - Bonaire 1