

GE GENERAL CONFERENCE

MONDAY
18
MAY

Monday, May 18

8:00 a.m. - 1:00 p.m.

Netsmart Customer Golf Outing - Hermitage Golf Course (Arrive at the hotel lobby by 6:45 a.m.) - Sponsored by Arrow ECS

5:00 p.m. - 7:00 p.m.

Welcome Reception - Grand Ballroom - Hotel

TUESDAY
19
MAY

Tuesday, May 19

7:30 a.m. - 8:30 a.m.

Breakfast - Grand Ballroom - Hotel

8:45 a.m. - 9:15 a.m.

General Session: Welcome Address - Jim Conway, Netsmart CEO - West Exhibit Hall - Convention Center

9:15 a.m. - 10:15 a.m.

General Session: Keynote Speaker - Dick Hoyt - West Exhibit Hall - Convention Center

10:15 a.m. - 11:30 a.m.

Exhibit Hall Grand Opening and Break- Center Exhibit Hall - Convention Center

11:30 a.m. - 12:30 p.m.

Lunch - Grand Ballroom - Hotel

	Room 108	Room 109	Room 201	Room 204	Room 205	Room 102	Room 103	Room 208	Room 202	Room 203	Room 211/212	Room 206	Room 105/106	Room 104	Room 209	Room 210	Room 207
	Cross Product	Cross Product	Cross Product	Avatar	Avatar	Avatar	Avatar	Avatar	Public Health	Public Health	Methadone	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	Helper
12:30 p.m. - 2:00 p.m.	Netsmart University's Learning Management System CP4	Reaching Across the Aisle: Collaboration Between the Information Technology and Clinical Groups CP2	Go Paperless in Both the Front and Back Office with Scanning Technology Sponsored by Panasonic CP3	Back to Basics of Avatar AV1	The Avatar Data Structure and Model - Part 1 AV2	Processing the 270/271 & 834 AV3	Avatar CWS Overview AV4	Avatar System Management from the Customer Perspective AV5	Insight Report Builder PH1	Patient Deduplication PH2	Creating Medication Order - Avatar AM ME1	Basic Accounts Receivable CM1	Collections Case Study CM2	Beginning eCET Notes and Treatment Plan CM3	MCO Updates CM4	uScript Applications I CM5	Overview and Look to the Future: Helper, EMR, and e-Prescribing HE1
2:00 p.m. - 3:30 p.m.	Electronic Prescribing Overview CP1	Change Management CP5	Steps to a Successful End User Training CP6	Guarantors, Benefit Plans, and Advanced Billing Rules AV6	The Avatar Data Structure and Model - Part 2 AV7	Crystal Reports - Part 1 AV8	Avatar Document Imaging and Archiving AV9	Conducting Clinical Audits in Avatar CWS AV10	Ad Hoc Reports PH3	Insight EMR Dashboard Design PH4	Creating Medication Order - AMS ME2	Managing Accounts Receivable - Cash Application CM6	CMHC/MIS Client AR Correction Program CM7	eCet Treatment Plans CM8	System Maintenance CM9	uScript Applications II CM10	Improving the Claims Workflow for Faster and More Accurate Reimbursement HE2
3:30 p.m. - 4:00 p.m.	Break - Center Exhibit Hall - Convention Center																
4:00 p.m. - 5:30 p.m.	Identifying and Managing Software Requirements CP7	Using the Netsmart Community to Connect, Network and Share Ideas CP8	ConsumerConnect Overview and Demonstration CP9	Paper Billing / 837 AV11	RADplus Modeling Fundamentals - Part 1 AV12	Crystal Reports - Part 2 AV13	Avatar CWS Treatment Planner AV14	The New Avatar Scheduling Module AV15	Insight GEO/GIS Mapping PH5	EMR Dashboard and Implementation Customer Perspective PH6	Self-Pay Billing ME3	Managing Accounts Receivable - Problem Solving CM11	Introduction to Cash Application CM12	Overview of Front Desk plus CM13	Database Search for Accounts Receivable CM14	Research Assistant with Data Analysis CM15	Case Study: Using Helper for Effective Practice Management HE3
5:30 p.m. - 6:30 p.m.	Exhibit Hall Reception - Center Exhibit Hall - Convention Center																

6:30 a.m. - 7:30 a.m.
7:30 a.m. - 8:30 a.m.
8:45 a.m. - 9:30 a.m.
9:30 a.m. - 10:00 a.m.

10:00 a.m. - 11:30 a.m.

11:30 a.m. - 1:00 p.m.

1:00 p.m. - 2:00 p.m.

2:00 p.m. - 3:30 p.m.

3:30 p.m. - 4:00 p.m.
4:00 p.m. - 5:30 p.m.

7:00 p.m. - 11:00 p.m.

Annual National MIS User Group Walk/Run (Starting point is in the hotel lobby. Open to all attendees.)																
Breakfast - Grand Ballroom - Hotel																
Industry Keynote - Kevin Scalia, Executive Vice President, Corporate Development, Netsmart Technologies, West Exhibit hall - Convention Center																
Break - Center Exhibit Hall - Convention Center																
Room 108	Room 109	Room 201	Room 204	Room 205	Room 102	Room 103	Room 208	Room 202	Room 203	Room 211/212	Room 206	Room 105/106	Room 104	Room 209	Room 210	Ryman 1&2 Renaissance Hotel
Cross Product	Cross Product	Cross Product	Avatar	Avatar	Avatar	Avatar	Avatar	Public Health	Public Health	Methadone	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	Helper
Avatar Online Training and Netsmart University's Learning Management System CP10	Using Web 2.0 to Enhance Your Implementation CP11	Setting Up Your Help Desk CP12	Manual Remittance Processing AV16	RADplus Modeling Fundamentals - Part 2 AV17	MSO Overview from the Customer Perspective AV18	Avatar CWS 2010 and Document Routing AV19	Where is that Chart? Chart Tracking the Butler Hospital way! AV20	PCMS Workflow and Processes - Part 1 PH7	Using Excel Pivot Tables to Summarize and Examine Insight Data PH8	Clinical Overview - AMS ME4	Managing Accounts Receivable - Out of Balance Clients CM16	Practical Use of Event Rules CM17	Top 10 Timesavers in CMHC/MIS CM18	MCO Solution Session CM19	Web Services and CMHC/MIS CM20	Risk Management with High Risk Behaviors in Youth and Adults 10 a.m. - 5:30 p.m. Includes Breaks
Lunch Attendees not participating in user group meetings - Renaissance Hotel - West Ballroom Avatar National Users Association - Renaissance Hotel - East Ballroom National MIS User Group - Renaissance Hotel - Center Ballroom Insight National Users Association - Renaissance Hotel - Fisk One																
Customer Support Overview for Behavioral Health CP13	Preparing for the HIPAA 5010 CP14	Geneva Users Group Meeting CP15	Advanced Service Set-up AV21	Backups and Disaster Recovery AV22	Netsmart MobileConnect AV23	Avatar Clinical Product Management AV24	Avatar Identity Manager and Integration with Microsoft Active Directory AV25	PCMS Workflow and Processes - Part 2 PH9	Insight New Business Needs - Part 1 PH10	Methadone Customer Support Process ME5	835/EOB Processing CM21	Event Rebill - A Better Approach Using Increased Functionality CM22	EHR with Document Management and IRMS CM23	BUI Optimization CM24	MS-Windows Server Virtualization Strategies - Panel Discussion CM25	
Selecting Software for Your Agency and Planning a Successful Conversion CP16	ConsumerConnect Overview and Demonstration CP17	Software as a Service (SaaS) as an Alternative Deployment Option CP18	835 Remittance Processing AV26	Crystal Reports Roundtable Discussion AV27	How to Develop and Implement an Effective Avatar Training Program AV28	Using Avatar CWS Workflow AV29	Connecting InfoScriber to Avatar AV35	Insight Management Decision Support PH11	Insight New Business Needs Part 2 PH12	Clinical Overview AM ME6	Managing Accounts Receivable, Eligibility, SALs and Billing CM26	Fee Logic Troubleshooting CM27	Using NTAFTER-SCRIPT to Customize eCET CM28	Basic ERS, AGS and Saved List Interface CM29	Accessing Data Warehouse with uScript CM30	
Break - Center Exhibit Hall - Convention Center																
Platform Conversion Within the Netsmart Product Family CP19	Electronic Prescribing for Current InfoScriber Customers CP20	Netsmart University: State-of-the-Art Tools for Creating and Deploying Online Courses CP21	Quick Billing AV31	RADplus Modeling Roundtable Discussion AV32	Configuring Avatar for Public Health AV33	Overview of the Features of Avatar eMAR AV34	Gaining Visibility to Your Key Data with Avatar ERS AV30	Omaha System Pathways PH13	Insight Workflow Improvement Features PH14	Autoschedule Care Plan Rules ME7	Eligibility Setup and Private Pay Billing CM31	Service Authorization Process CM32	mtSchedule Overview and Demonstration CM33	IRMS Overview CM34	Custom uScript BUI Tools for Financial Staff CM35	
Gala - Wildhorse Saloon - Sponsored by InterSystems (Walking distance from the hotel)																

7:30 a.m. - 8:30 a.m.	Breakfast - Grand Ballroom - Hotel																
	Room 108	Room 109	Room 201	Room 204	Room 205	Room 102	Room 103	Room 208	Room 202	Room 203	Room 211/212	Room 206	Room 105/106	Room 104	Room 209	Room 210	Ryman 1&2 Renaissance Hotel
	Cross Product	Cross Product	Cross Product	Avatar	Avatar	Avatar	Avatar	Avatar	Public Health	Public Health	Methadone	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	CMHC/MIS	Helper
8:30 a.m. - 10:00 a.m.	IBM Power Systems Overview for the Unix Marketplace CP22	Connected Care: ConsumerConnect, CareConnect, ClaimsConnect, and MobileConnect CP23	Avatar/Caché Database System Administration (Avatar Specific) AV41	PPS Prospective Payment System AV36	Web Services XML Import AV37	Avatar PM and Billing Product Management AV38	CWS Implementation: Content Design, Culture, and Policy AV39	Designing Outcome Reports in Avatar CWS AV40	Visualization of Disease Contacts PH15	Insight Billing Processes PH16	Treatment Care Plan Workshop ME8	CMHC/MIS Fee Adjustment Programs CM36	270/271 CM37	End User Interfaces CM38	mtSchedule in the Real World CM39	Data Management Center: Ad Hoc SQL Reporting for End Users CM40	A Comprehensive Review of Evidence-Based Practices 8:30 a.m. - 12:00 p.m.
10:00 a.m. - 10:30 a.m.	Break - Exhibitor prize drawings - Center Exhibit Hall - Convention Center																
10:30 a.m. - 11:30 a.m.	Netsmart Technology Update - Alan Tillinghast, Executive Vice President, Operations, Netsmart Technologies - West Exhibit Hall - Convention Center																
11:30 a.m. - 12:30 p.m.	Lunch - Grand Ballroom - Hotel																
12:00 p.m. - 1:30 p.m.	Helper User Group Lunch/Meeting - Renaissance Hotel - Classical National MIS Regional User Group Meetings Region 1 - Rm. 203 Region 2 - Rm. 207 Region 3 - Rm. 202 Region 4 - Rm. 208 Region 5 - Rm. 209 Region 6 - Rm. 206 Regions 7, 8 - West Exhibit Hall Region 9 - Rm. 210 Region 10 - Rm. 108 Region 11 - Rm. 109 Netsmart University User Group - Rm. 204 Avatar Regional User Group Meetings State User Association - Rm. 205 Michigan User Group - Rm. 102 Ohio User Group - Rm. 103 North Carolina User Group - Rm. 201 California User Group - Rms. 105/106 Florida User Group - Rm. 214 Methadone User Group - Rms. 211/212 Private Hospital User Group - Rm. 104 PCMS User Group - Rm. 107 Michigan Insight User Group - Rm. 213																
1:30 p.m. - 3:00 p.m.	Avatar User Group Functional Workgroups Order Entry Functional Workgroup - Rm. 108 Billing Functional Workgroup - Rm. 109 CWS Functional Workgroup - Rm. 201 MSO Functional Workgroup - Rm. 102 Long Term Care Functional Workgroup - Rm. 103 Technical Workgroup - Rm. 205 Avatar PM Functional Workgroup - Rm. 104 National MIS User Group Committees MIS/NUG Communications Steering/ Customer Support Committee - Rm. 203 MIS/NUG Clinical Steering Committee - Rm. 207 MIS/NUG Finance & AR Committee - Rm. 208 MIS/NUG MCO Committee - Rm. 209 MIS/NUG Technology Integration/AAI Committee - Rm. 210																

